



September 23, 2009

FHS Band Members/Patrons,

The cookie dough company brought our delivery this morning...The order arrived to Foothill *incomplete* (127 units incomplete to be exact). I would've preferred that they informed me about this in advance so that we could have planned ahead. Unfortunately, that was not the case...we were blind-sided! I thought about refusing to accept the incomplete order, but, ultimately decided to accept it so that we could get at least some of our customers their complete order.

For those of you that have an incomplete order, the problem will be corrected Tuesday, September 29th. The 127 units of cookie dough will arrive on that morning, and the rest of the orders will be filled at that time. Parents and students can pick up the remaining cookie dough anytime between 2:30-5:00pm

While the FHS Band Boosters and I had no fault in this, we still would like apologize for this inconvenience. We appreciate your patience and flexibility in solving this problem.

Thank you for your continued support,

Mr. Mitch Bahr
Director of Bands
Foothill High School